

# Tweeting a smoke Signal



# **iCanHelpline** **#iCANHELP**

## **iCanHelpline**

- For school personnel
- Reachable via email, Website or phone
- Open school days

## **#iCANHELP**

- For students
- Reachable in the cloud
- 'Open' all the time



# A HELPLINE FOR SCHOOLS

## ICANHELPLINE.ORG IS A FREE SERVICE THAT

1. HELPS SCHOOLS FIX AND PREVENT PROBLEMS IN SOCIAL MEDIA INVOLVING MEMBERS OF THE SCHOOL COMMUNITY
2. GETS ABUSIVE CONTENT DELETED THAT VIOLATES SOCIAL MEDIA TERMS OF SERVICE
3. PROVIDES A GROWING SEARCHABLE DATABASE OF SCHOOL CASE STUDIES
4. LINKS TO BEST-PRACTICE RESOURCES FOR INCIDENT RESPONSE AND POLICYMAKING
5. PROMOTES STUDENT LEADERSHIP ONLINE AS WELL AS OFFLINE

**1-855-997-0409**

**SOCIAL MEDIA HELP FOR SCHOOLS**



**HELP@ICANHELPLINE.ORG**



**ClassDojo**



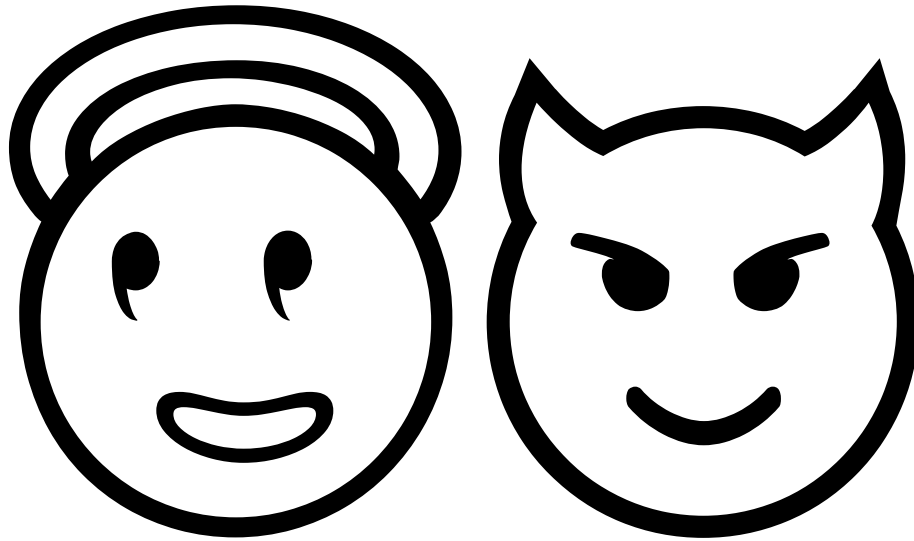
# Hub of a help ecosystem

- **Known & trusted** by the social media cos.
- **Growing database** of case studies
- **Part of a global network** of helplines
- **Deep expertise** in student leadership and digital literacy & leadership



# A Thought

Technology and the Internet are only as good as the people who use it







***THIS IS THE INTERNET***

***Large, diverse and loud***

# All in perspective



1 billion daily users with 934 million daily mobile users – 83.6% of active daily users are outside the US



400 million daily users 75% of whom are outside the US



300 hours of video posted every minute



250 million daily users



100 million daily users that share 8,796 photos per second and 6 billion daily video views



# Not exactly an epidemic...

- **14.8%** of U.S. students in grades 9-12 had been cyberbullied (**19.6% bullied**)
- 9<sup>th</sup> graders (16.1%) more than 12<sup>th</sup> graders (13.5%)
- Cyberbullying more prevalent among white than black and hispanic students
- **Cyberbullying < bullying:** “The prevalence of having been electronically bullied decreased from 2011 (16.2%) to 2013 (14.8%).”



Centers for Disease Control and Prevention

CDC 24/7: Saving Lives, Protecting People™



# Bullying, cyberbullying, 'mixed'

- **34%** of youth had experienced harassment of some kind over the previous year, more than half of the 34% (**54%**) involving no tech, **15% only tech** and **31% mixed** (tech & in-person)
- Negative impact of tech-only “significantly *lower*” than in-person, and in-person “significantly lower” than mixed
- The challenge of mixed harassment less about the tech and more about “the relational nature of mixed harassment”
- *Social literacy training needed*



# The facts on 'sexting'

- Data all over the map – from 1% having sexted to 27% (half the latter only once)
- A spectrum of behaviors and intentions
- Harmful when it involves coercion (digital form of sexual harassment)
- Not helpful to teens to hype it
- “Aggravated” vs. “Experimental” (there’s a typology)
- Part of sexual health education not “Internet safety”

# Why do these facts matter?



# Case Study #1

Platform: Ask.fm

Age: High School



Scenario: Students were using Ask.fm as a tool to gather private information on students at their school.



# Case Study #2

**Platform: Twitter**

**Age: High School**



**Scenario: Students were using information collected on Ask.fm and posting that to a private Twitter account.**

# Case Study #3

**Platform: Instagram**

**Age: High School**



**Scenario: A parody account created to make fun of a popular existing school account.**

# Modeling good behavior



humansofloara

FOLLOWING

108 likes

4w

an.aid 💖 @sandra9ducks

hoppaaaaa I love you Sandra 💖 - me & my mom

laura.malagon Love you sandrita @sandra9ducks 😍💖

jason\_tovar I love you so much 💙

stacy\_acevedo Awww Sandra 💖💙

sandra9ducks @hoppaaaaa I love both of you too 🥰

sandra9ducks @jason\_tovar love you too 🙏👍

sandra9ducks @laura.malagon love you my little Laura 🐱

sandra9ducks @an.aid 💖💖

sandra9ducks @stacy\_acevedo 🥰



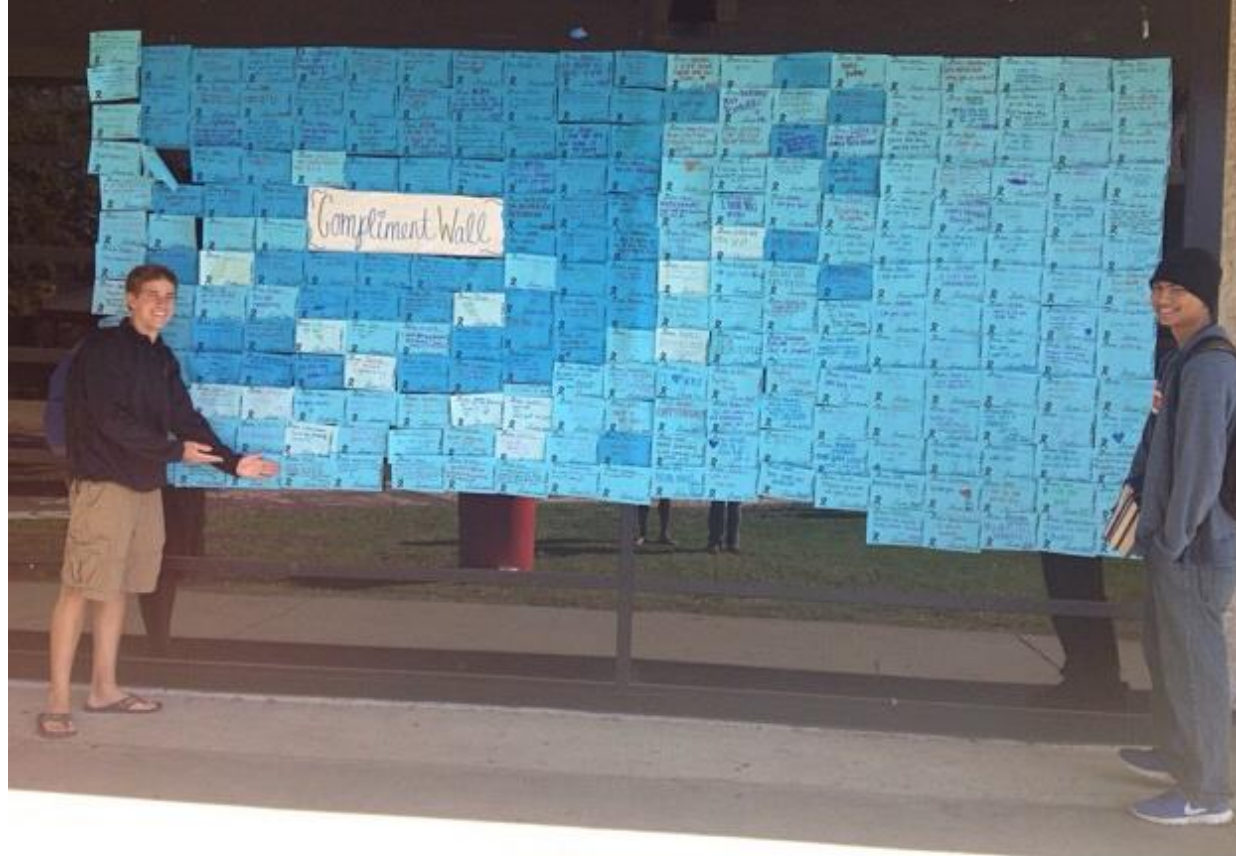
Add a comment...

...

TO: KIMMY KARR  
FROM: Hailey Bostard  
(your favorite)

YOU ROCK!





♥ 50 likes

💬 **smileitsfaith** The Anti-Bullying Week compliment wall, courtesy of @urjulian, making Lincoln a friendlier place one compliment at a time 😊 @lockenickmonster #niccolass #morefriendslessbullies



# Resources

- ICanHelpline.org
- Icanhelpdeletenegativity.com
- Ask.fm, Instagram, Facebook, kik, snapchat...
- Pew Research
- CDC
- Cyberbully Institute
- Students



# QUESTIONS?



**(855) 997-0409**

**help@icanhelpline.org**

 **@icanhelpline @icanhelp**

[matt@icanhelpline.org](mailto:matt@icanhelpline.org)

 **@matthewsoeth**



# Tweeting a smoke Signal



# **iCanHelpline** **#iCANHELP**

## **iCanHelpline**

- For school personnel
- Reachable via email, Website or phone
- Open school days

## **#iCANHELP**

- For students
- Reachable in the cloud
- 'Open' all the time



# A HELPLINE FOR SCHOOLS

## ICANHELPLINE.ORG IS A FREE SERVICE THAT

1. HELPS SCHOOLS FIX AND PREVENT PROBLEMS IN SOCIAL MEDIA INVOLVING MEMBERS OF THE SCHOOL COMMUNITY
2. GETS ABUSIVE CONTENT DELETED THAT VIOLATES SOCIAL MEDIA TERMS OF SERVICE
3. PROVIDES A GROWING SEARCHABLE DATABASE OF SCHOOL CASE STUDIES
4. LINKS TO BEST-PRACTICE RESOURCES FOR INCIDENT RESPONSE AND POLICYMAKING
5. PROMOTES STUDENT LEADERSHIP ONLINE AS WELL AS OFFLINE

**1-855-997-0409**

**SOCIAL MEDIA HELP FOR SCHOOLS**



**HELP@ICANHELPLINE.ORG**



**ClassDojo**



# Hub of a help ecosystem

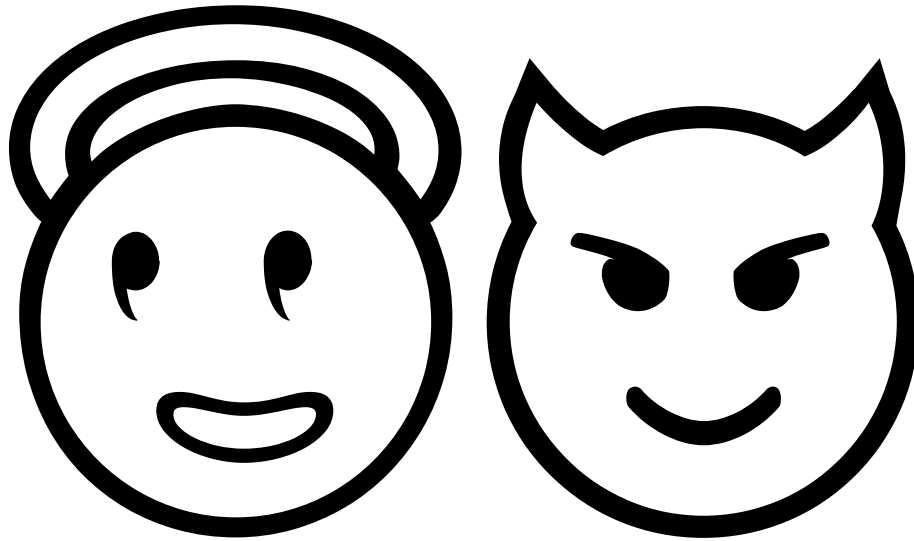
- **Known & trusted** by the social media cos.
- **Growing database** of case studies
- **Part of a global network** of helplines
- **Deep expertise** in student leadership and digital literacy & leadership

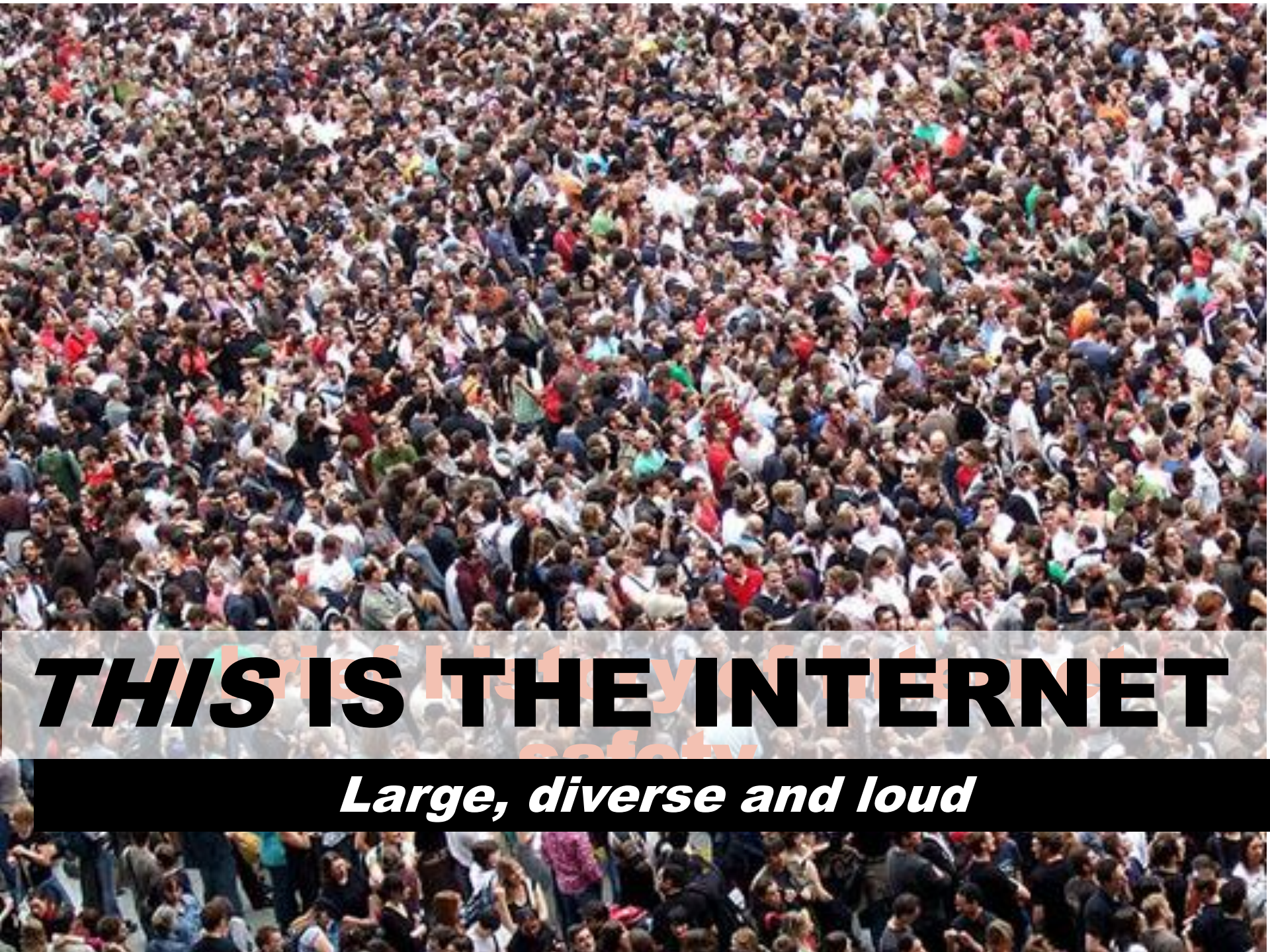




# A Thought

Technology and the Internet are only as good as the people who use it





***THIS IS THE INTERNET***

***Large, diverse and loud***



# All in perspective



1 billion daily users with 934 million daily mobile users – 83.6% of active daily users are outside the US



400 million daily users 75% of whom are outside the US



300 hours of video posted every minute



250 million daily users



100 million daily users that share 8,796 photos per second and 6 billion daily video views

# Not exactly an epidemic...

- **14.8%** of U.S. students in grades 9-12 had been cyberbullied (**19.6% bullied**)
- 9<sup>th</sup> graders (16.1%) more than 12<sup>th</sup> graders (13.5%)
- Cyberbullying more prevalent among white than black and hispanic students
- **Cyberbullying < bullying:** “The prevalence of having been electronically bullied decreased from 2011 (16.2%) to 2013 (14.8%).”



Centers for Disease Control and Prevention

CDC 24/7: Saving Lives, Protecting People™

# Bullying, cyberbullying, 'mixed'

- **34%** of youth had experienced harassment of some kind over the previous year, more than half of the 34% (**54%**) involving no tech, **15%** only tech and **31% mixed** (tech & in-person)
- Negative impact of tech-only “significantly *lower*” than in-person, and in-person “significantly lower” than mixed
- The challenge of mixed harassment less about the tech and more about “the relational nature of mixed harassment”
- *Social literacy training needed*





# The facts on 'sexting'

- Data all over the map – from 1% having sexted to 27% (half the latter only once)
- A spectrum of behaviors and intentions
- Harmful when it involves coercion (digital form of sexual harassment)
- Not helpful to teens to hype it
- “Aggravated” vs. “Experimental” (there’s a typology)
- Part of sexual health education not “Internet safety”

# Why do these facts matter?



# Case Study #1

Platform: Ask.fm

Age: High School



Scenario: Students were using Ask.fm as a tool to gather private information on students at their school.

# Case Study #2

**Platform: Twitter**

**Age: High School**



**Scenario: Students were using information collected on Ask.fm and posting that to a private Twitter account.**



# Case Study #3

**Platform: Instagram**

**Age: High School**



**Scenario: A parody account created to make fun of a popular existing school account.**

# Modeling good behavior



humansofloara

FOLLOWING

108 likes

4w

an.aid 💖 @sandra9ducks

hoppaaaaa I love you Sandra 💖 - me & my mom

laura.malagon Love you sandrita @sandra9ducks 😍💖

jason\_tovar I love you so much 💙

stacy\_acevedo Awww Sandra 💖💙

sandra9ducks @hoppaaaaa I love both of you too 🥰

sandra9ducks @jason\_tovar love you too 🙏👍

sandra9ducks @laura.malagon love you my little Laura 🐱

sandra9ducks @an.aid 💖💖

sandra9ducks @stacy\_acevedo 🥰



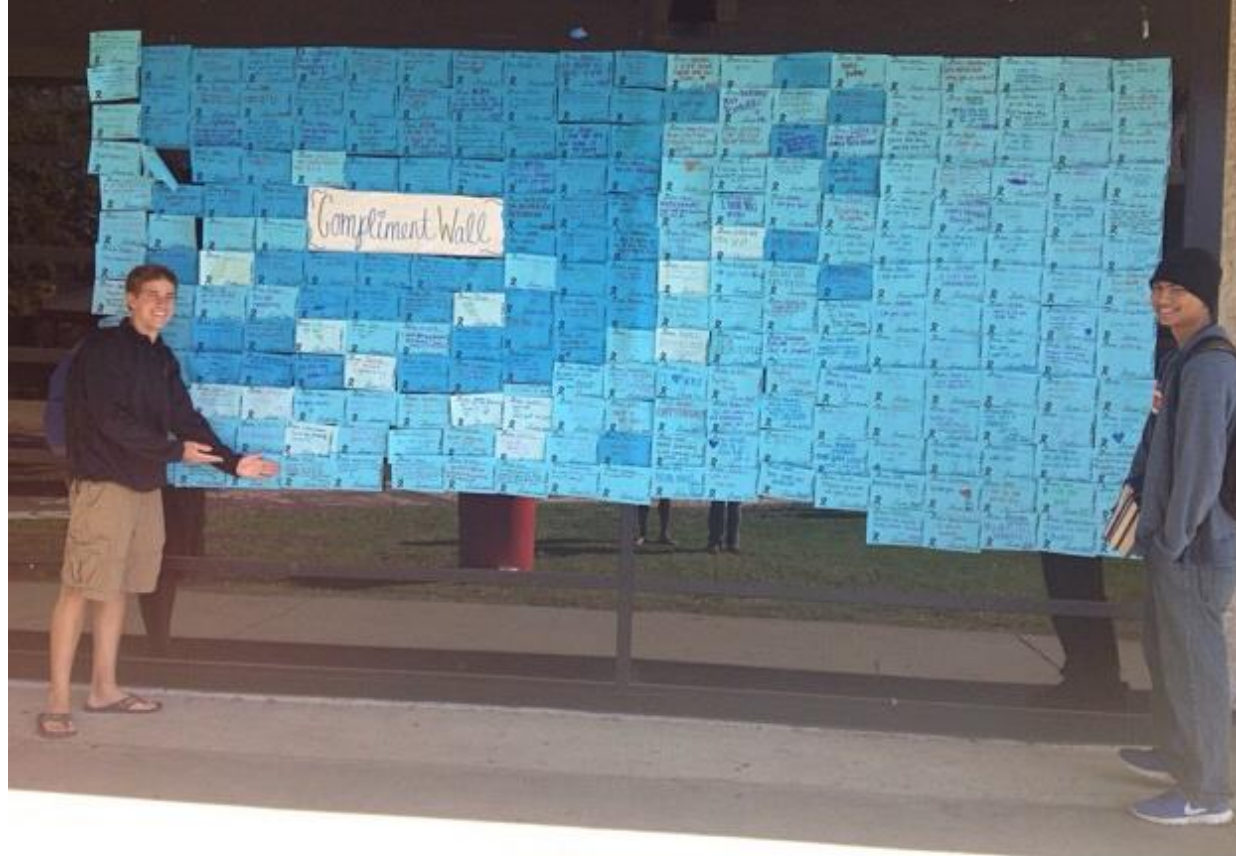
Add a comment...

...

TO: KIMMY KARR  
FROM: Hailey Bostard  
(your favorite)

YOU ROCK!





♥ 50 likes

💬 **smileitsfaith** The Anti-Bullying Week compliment wall, courtesy of [@urjulian](#), making Lincoln a friendlier place one compliment at a time 😊 [@lockenickmonster](#) [#niccolass](#) [#morefriendslessbullies](#)





# Resources

- ICanHelpline.org
- Icanhelpdeletenegativity.com
- Ask.fm, Instagram, Facebook, kik, snapchat...
- Pew Research
- CDC
- Cyberbully Institute
- Students

# QUESTIONS?



**(855) 997-0409**

**help@icanhelpline.org**

 **@icanhelpline @icanhelp**

[matt@icanhelpline.org](mailto:matt@icanhelpline.org)

 **@matthewsoeth**