Agenda
- Community Agreements
- This is a conversation - not a competition 😊 (speak & listen with an open mind.)
- The Moderator will look away (so you will address the people in the group!)
- A change of view.
- Time Limit:

[Sample] Community Agreements
Speak honestly and respectfully.
Stay engaged
Listen to understand
Honor diversity of opinion.
Disagree with a curiosity to understand
Share the space - allow others to share too
Do not interrupt.

The SOFTEN Model for Effective Listening
Apply these non-verbal tips for effective listening.

S = SMILE or SERIOUS whichever is most appropriate.
O = OPEN POSTURE facing the person who is talking.
F = FORWARD LEAN slightly toward the speaker.
T = TIME allowed for the speaker to talk without interruption.
E = EYE CONTACT should be made without staring.
N = NOD occasionally to show acknowledgement.

Law & Crime Forum
[sample moderator page]

These questions are to boost conversation, feel free to follow the flow of the conversation. We do not need to address each question.

SAMPLE QUESTIONS Have your leaders develop these.]

Is your school safe?

How do we prevent school shootings?

Should law enforcement take a more active role in helping school districts create policy and procedures for safety on school campuses.

Are Active-Shooter drills needed?

How do you view the role of law enforcement in your community?

Should the Second Amendment by changed?

How should a mass shooting suspect be punished?

How should America respond to gun violence in our country?
Civility Begins with Us

Scanning - Don’t engage with the speaker so he/she will communicate with the group - not you. Scan the group to check engagement.

Stacking - establishing a speaking order

Paraphrasing - revealing your understanding of another person’s comment

Validate - Acknowledge feeling, opinions, concerns

Clarify - Ask follow up questions.

Restate - Paraphrase and summarize

Polling - Identify common themes & values

Ask open ended questions.

Helpful Phrases in Paraphrasing
- I hear you saying that...
- Let me see if I understand you correctly...
- Would this be a good example of what you said...
- What I hear you saying is...
- Correct me if I’m wrong. Are you saying...
- If I heard you correctly then...
- If I heard you right, your point is...

Killer Phrases
- Oh, everybody does it that way!
- That takes too much time.
- Too much trouble to get started.
- That’s too big/too small for us.
- Let’s wait and see.

PHYSICAL SET UP

Seated in a Circle

6-8 + moderator per group

1 large room VS small breakout rooms

Moderators - Community members? Students?

RESOURCES

The Institute for Civility in Government: https://www.instituteforcivility.org/

National Institute for Civil Discourse https://nicd.arizona.edu/

Civility wars: series on NPR https://www.npr.org/series/702738248/civility-wars

https://www.pbs.org/video/ccsd-students-participate-las-vegas-sun-youth-forum-o0j3ba/

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